

Netskope Professional Services

Our services will help customers build security workflows and compliance programs for enterprise security teams to manage cloud app security, customized for each organization based on their workflows, existing technologies, and compliance requirements.

The Netskope Professional Services team helps organizations deploy, implement and operationalize the Netskope solution within their IT infrastructure and services. Our services will help customers build security workflows and compliance programs for enterprise security teams to manage cloud app security, customized for each organization based on their workflows, existing technologies, and compliance requirements.

Benefits of choosing Netskope Professional Services

- › Utilize project-managed cloud app security setup based on industry best practices
- › Accelerate deployment of solution for organizations with limited IT resources
- › Leverage Netskope as your outsourced due diligence team to help assess enterprise-readiness of cloud apps and vendors, define risk, and audit DLP compliance areas

While our engagements are typically scoped around specific deliverables (e.g., reverse proxy setup for Office 365), we recognize that many organizations require a flexible approach. As such, the structure of our engagement can be customized to fit your organization’s needs.



Engage

- Gather requirements
- Identify decision makers and stakeholders
- Plan project kickoff and status meetings
- Scope SOW or leverage Quick Start offerings
- Define engagement pre-requisites



Implement

- Review implementation plan and project schedule
- Assign consultant(s) for onsite or remote deployments
- Deploy the Netskope solution
- Assist in IT system(s) integration
- Create advanced dashboards and reports
- Provide knowledge transfer



Present

- Deliver deployment diagram, configurations, and logins
- Deliver operational manuals and troubleshooting guides
- Demonstrate the Netskope solution to stakeholders
- Present discovery, policies, and reporting
- Provide training

Overview of services offered

	SERVICE COMPONENTS	DETAILS
Cloud Risk Assessment	Cloud Risk Assessment (CRA)	Assess usage of cloud apps and movement of all data in your organization
	Health check	Review current policies, users, logs, and alerts
	Cloud spend analysis	Analyze cost of cloud apps in specific categories like CRM, HR, cloud storage, and more
	Introspection	eDiscover and take action on sensitive content in sanctioned apps
Deployment and Integration	Installation and roll-out of all applicable deployment methods	Implement roll-out, including various deployment methods: secure forwarder installation, reverse proxy setup & integration, and/or agent deployment
	Integration with existing IT systems	Integrate with existing solutions including web proxies, DNS, Active Directory, MDM, ICAP, and more
	SIEM integration	Integrate SIEM with REST API and leverage script provided by Netskope to collect events and alert data
	SSL certificate setup	Utilize Netskope HSM server or use your own
Security and Risk Remediation: Policies and Reporting	Custom cloud usage enforcement policies	Create custom security policies on cloud app usage in your organization
	Compromised credentials report development	Review report of compromised credentials of employees in your organization with remediation plan
	Custom configuration, analysis, and recommendations for anomalies	Review anomalies report with recommendations
	Custom DLP strategy and tuning	Create and tune DLP policies and processes
	Advanced dashboards and reporting	Create custom dashboards and reporting to map trends and metrics with business concerns
	Periodic policy review and refinement	Review security policies and processes regularly
Managed services	Completely outsourced management	Please contact the Professional Services team

About Netskope

Netskope™ is the leading cloud access security broker (CASB). Netskope gives IT the ability to find, understand, and secure cloud apps. Only Netskope empowers organizations to direct usage, protect sensitive data, and ensure compliance in real-time, on any device, for any cloud app so the business can move fast, with confidence.